

## QUALITY POLICY



### MAKING ENERGY TOGETHER!

*With a wide range of products and services, we deliver tailored solutions for our customers. Our competence in consulting services and systems technology is compelling. Through our commitment, we create value for customers, partners, employees and shareholders.*

We focus on both large-scale photovoltaic power plants and smaller, tailored solutions consisting of various components and systems. No matter what the customer's needs are, we have the solution and capability to deliver.

Our worldwide experience in the design and installation of photovoltaic power plants of all sizes guarantees the best solution for our customers; we offer both affordable installation costs and high rates of return on investment.

To best meet stakeholder needs, Phoenix Solar Pty Ltd:

- Operates under a QMS which meets ISO9001:2008 requirements.
- Clearly identifies and communicates stakeholder needs.
- Establishes, communicates and reviews measurable and achievable quality objectives.
- Clearly communicates responsibility for product and success.
- Provides support and training to employees to ensure current and appropriate skills are acquired.
- Provides appropriate resources to enable employees to work efficiently and effectively.
- Continually monitors and improves the work environment.
- Commits to employee and customer satisfaction.
- Works in a determined and committed team.
- Incorporates beneficial new developments into the organisation and its products.
- Draws on and contributes to the shared knowledge, resources and reputation of the Phoenix Solar group.

**A world in which renewable energy improves the quality of life is our world**

A series of several thin, curved lines that sweep across the bottom of the page from left to right, creating a sense of motion and energy.A handwritten signature in blue ink that reads "Christian Bindel".

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**Christian Bindel**  
*Managing Director*